

Convergys – Home Agent Program

**Convergys is an
Employer Partner of CSAVR!**



Join the growing list of people who are looking to supplement their income and have already found out how ***working at home*** gives them more convenience and freedom along with the security of regular employment with the world's largest customer service provider.

Establishing yourself as a Remote Agent enables you to do the following:

- Work from home - incur no transportation costs or the aggravation of commuting
- Reduce wardrobe costs – you can wear what you want at home
- Convergys Home Agents are employees of Convergys.

It's easy, all you need is:

- A quiet place in your home to work
- A PC that meets our minimum standards verified during the application process
- Cable or DSL high speed internet access & a noise-canceling USB headset

Home Agent computer requirements

- 2.8 GHZ Processor / 1 GB of RAM for Windows XP users / 2 GB of RAM for Vista & Windows 7 users / 12 GB of Hard drive space

Job Summary

- As a Remote Agent, you will be receiving incoming calls from customers of our client base. The type of calls may vary depending on which account you will become trained in. The call types are customer service, technical assistance or light sales and up-selling for clients.

Hours of Work & Compensation

- We have day and evening schedules between 20-40 hours per week (depends on the Client)
- Work schedules are provided 2-3 weeks in advance
- Schedules change based upon the business needs; not all schedules have 2 days off in a row
- \$7.75-\$9.00 per hour (depends on the Client), Paid bi-weekly, Paid training

States We Hire From

- Alabama, Colorado, Florida, Georgia, Idaho, Indiana, Iowa, Kansas, Kentucky, Louisiana, Michigan, Minnesota, Mississippi, Missouri, Montana, Nebraska, North Carolina, North Dakota, Oklahoma, Ohio, Pennsylvania, South Carolina, South Dakota, Tennessee, Texas, Utah, Virginia, West Virginia, Wisconsin, and Wyoming.

To get started, please visit <http://careers.convergysworkathome.com>

Choose “VR-The Net” as the referral information (“How did you hear about us?”)

Please feel free to contact Megan Nill at Megan.L.Nill@Convergys.com

